

McINTIRE BRASS WORKS, INC.

63 GREAT ROAD, UNIT 108 MAYNARD, MASSACHUSETTS 01754
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Model 23 Maintenance Instructions

- We prefer you do not open the electrical/motor box after the unit has been installed. Please keep the unit clean. Dirt on the infrared sensors can impair their function. Denatured alcohol and a soft cloth can address this.
- The light bulb inside the switch box can be replaced. It is an LED candelabra base bulb and should last for many years.
- Make sure all screws in the upper structure are hand tight with a screw driver.
- Make sure pole joint/joints are tight and not loose. Thread locker can be used after meticulous cleaning of the threads. Strap wrenches are the most effective means of tightening the sections of pole.
- Ensure floor flange and ceiling socket remain securely fastened. The ceiling socket has set screws on the side of the socket that can be tightened to reduce movement.
- Keeping the area under the landing mat dry will preserve the integrity of the fastener holding the floor flange. It will also prevent a slippery mold from developing and prevent the mat from spinning when stepping away from the pole.
- It is important that the doors do not hang up on the pole. If the pole is not properly centered on the opening in each of the doors, the rubber gasket will prevent the doors from dropping. This causes the cables that raise and lower the doors to feed out improperly and possibly tangle. If this happens, turn the pole off. Drop the doors by gently letting the stuck door or doors down. Feed the cable through the notch in the side of the frame such that it is oriented through the small notch in the cover on the bottom of the frame. If the pole is not centered, correct the problem (see above). If the pole cannot be aligned on center, it may be necessary to remove some of the foam gasket in the center of the door or doors.
- Replace the landing mat every 5 years or sooner if showing wear.
- To clean the brass pole use Noxon, Brasso, Wicked or similar metal polish. For a stainless-steel pole use Wicked or similar stainless-steel polish.
- The chromed parts of the unit can be cleaned as desired. We do not recommend any abrasive type of cleaner to be used on the chrome.